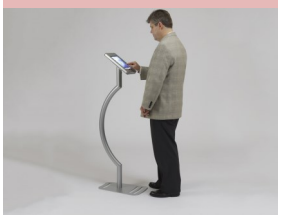
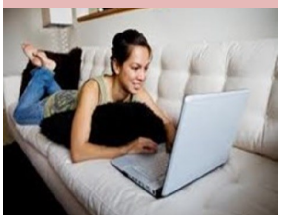
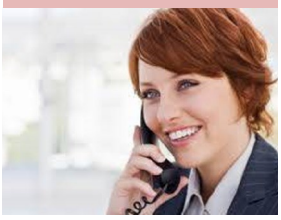
SBS PORTALS
Smart Business Solutions + CloudIT Suites

Citizen Request Processing

Provides 24X7 Access to Citizens From

Office Walk-in	Office Kiosk	Mobile	Home	Phone-in
				

Helps you process:

- Complaints/Suggestions
- Record Requests
- Appeals
- Permits/Applications
- Zoning Change Requests
- FOIA Requests

Key Features:

- Electronic receipt, processing and tracking of all requests
- Links requestor, processing departments & external agencies
- Receive automatic notifications, track status & view metrics
- Electronically engage requestor for any follow up items
- Track balances and receive payments

Our Solution Requires

No Capital | No Software | No Hardware | No IT Resources

Our Solution is

Easy to Use | ROI Guaranteed | Deployed in Days | Secure